

Delaware River Port Authority

Citizens Advisory Committee Minutes

June 17, 2015

Attendance:

NJ – John Boyle, Steve Benigno, John Sandone, Jeff Kessler, Judy Boldurian, Kathy Venuti, Martin Otremsky, Al Huber, Jonathan Latko, Anthony DeSantis

PA – Bob Melikian, Tom Jordan, Michael Rochester,

DRPA Staff: John Hanson, David Aubrey, Dawn Whiton, Yvette Martelli

Other: Larry Davis, David Eisenour of TransTech

Call to Order

Adoption of Minutes from May 13, 2015 meeting

Minutes of the May 13, 2015 Meeting were approved.

John Hanson, DRPA Chief Executive Officer - Update

Track Rehab Project – Everything is moving along nicely with this project. The cars have now been slowly introduced into rush hour and as more people get used to them, new ones will arrive.

Finance – continued under budget and ahead of schedule

Pope's Visit – we are meeting regularly with other transit agencies, law enforcement and also national level and are in the process of refining the plans. Right now all I can advise is that PATCO Service will only open four stations, Lindenwold, Woodcrest, Ferry Avenue in New Jersey and 9th & 10th and Broad Street in Philadelphia. The trains are scheduled to run every four minutes. There are many scenarios out there and one potential would be to shut down the BFB. Everyone is taking direction from the secret service.

Cooper River Park – When original statements were made to get the park opened by a certain date, DRPA was not aware that there the reports were based on the lands being used as a parking lot. New reports now need to be prepared for use of a park. 16 out of the 19 are cleared for said usage. CCMUA has the option of accepting our engineer's letter to retain responsibility and we will full remediate and CCMUA can open the park. MUA wants a ROA letter for the underground tank, minerals et al. We are diligently working hard to get this done. None of the new issues have slowed the process down except for the fact that we would never have made an original commitment date.

David Aubrey, Acting Inspector General for DRPA - Update

Dave Aubrey introduced David Eisenour of TransTech.

David Eisenour performed the Plus/Delta Exercise with the committee members in attendance.

Preliminary Results for Plus were: 24 hours, reliability, frequency of trips, clean, new social media, being the leaders of the automation of fares, added fans on ground, escalators mostly working, bike parking at station, cheap auto parking at the stations, low fares, most employees are dedicated and helpful i.e. transit ambassadors (distinctive to PATCO), speed of commute, 24 hour bike access, doesn't feel governmental, new cars, definite trend upward, debit or credit card is huge,

What has changed? *Leadership*

Preliminary Results for Delta were: Transit Oriented Development; bigger parking lots; fare compatibility with all transit agencies; single fare media, maintaining the right stakeholders, (don't want to go backwards with any new board members) For new board members consider what resources they are bringing to the table, what are their goals and objectives, new board members are a breath of fresh air; not waiting for any necessary maintenance i.e. train track replacement project, deck rehab; not having 3 different schedules; frequency of train schedule changing with construction, disruptive for the project; better job in clarifying alerts, reminders be consistent with the alerts. Real time train schedules, not graphical notices at station before check in to warn of delays, more frequent overnight trains, especially right after 2:00 a.m. as bars and taverns let out. Open gates to mms data, format Google transit – code for Philadelphia developing app.; off peak and weekend services nonexistent during the weekend; more weekend response; more security @ station for concerts; would like to see ambassadors extended during the weekends and later into the evening until after 2:00 a.m.; schedule should be more dynamic; handicap accessibility at all stations; weekend schedules are not times to Riverline services; station services with bathrooms and Dunkin Donuts within the stations so that they do not have to leave and come back; missed deadlines being constantly pushed i.e. train cars; having a pulse on event to be sufficient in staffing and scheduling; DRPA is ½ NJ and ½ PA it should not be overlooked that the majority of PATCO riders are NJ residents; don't swing the pendulum too much and don't overshoot the other way geographically as NJ residents pay for majority of the fares; discount needed for frequent commuters;

Results labeled by most importance:

Signage improvement; real time especially outside of the gates before going to the platforms; frequent discount; open gts data; maintaining right Board Members; more weekend service; Wi-Fi/cellular on trains; handicap accessibility; dynamic schedule;

Report of the Vice Chairman

No Report of the Vice-Chairman

Subcommittee Reports

A. Recruitment: This is Larry Davis' third meeting, so we will have to notify **Telete to schedule an interview with the Audit Committee.** We have lost Tony Leonard and Helen Uff-McKenna. A question was asked if there could be adjunct members and the committee agreed to look into the By-Laws. It is now time for elections, John Boyle is willing to serve again as Chairman and Michael Rochester is willing to serve as Vice-Chairman. There will be a full election at the July meeting.

B. Personnel – No Report of the Personnel Committee.

C. Transit/PATCO: No Report of the Transit Committee.

D. Finance: No Report of the Finance Committee.

Old Business – No old business

New Business – No new business.

Open Forum

Requests for DRPA: A request was made to have the GIS Contractor come in and give the Committee an update on the project. A request was also made for someone to come in and update the Committee on the Bike Ramp. A request was also made to post the Franklin Square Report on the DRPA Website

***Next CAC Board Meeting July 8th @ 6:00 p.m.**

****DRPA Board Meeting Dates: July 15, 2015 @ 9:00 am**

Adjourn.