SUMMARY STATEMENT

ITEM NO.: PATCO-19-031

SUBJECT: PATCO Marketing through Promotional Efforts with Local Organizations and Venues in 2020

COMMITTEE: Operations & Maintenance

COMMITTEE MEETING DATE: November 26, 2019

BOARD ACTION DATE: December 11, 2019

PROPOSAL: That the Board authorizes staff to promote PATCO ridership through co-promotions and marketing with various community organizations and venues through use of DRPA/PATCO facilities in 2020.

PURPOSE: To maximize opportunities for co-promotions with local community organizations and venues in support of their events and to increase ridership on PATCO.

BACKGROUND: Co-promoting and marketing local events and venues is a low cost marketing tool and encourages passengers to ride the train to access these events.

Promotion of Community Events
PATCO would promote community events through social media, non-print messaging in stations, and seat dropping flyers on trains. Such efforts encourage off-peak ridership on PATCO and draw attendees to various community events including Collingswood’s May Fair, Haddonfield’s Arts and Crafts Festival and many others. It is to our mutual benefit to promote ridership on PATCO to and from such events, which are typically held on weekends.

The cost to PATCO per event would be minimal, involving distribution of event-organizer’s flyers and preparation of messaging on social media and LED and/or LCD signage. PATCO’s promotion of such community events would be contingent upon PATCO approval of the messaging on the flyers and on such events being located in areas accessible by riding PATCO.

PATCO participation in community events gives PATCO the opportunity to speak with many potential and current riders and build good will with the community.
Access to PATCO Stations
PATCO would co-promote with local colleges/universities, theaters, concert venues, museums, and community events. PATCO would allow employees and/or mascot(s) to utilize our stations to distribute flyers/pamphlets to attend local events. Specific language and details promoting the use of PATCO to get to the event would be provided by the venue as a condition of approval to use DRPA/PATCO facilities. Joining forces with other venues for co-promotions is a particularly efficient way to promote ridership on PATCO.

Organizations would be vetted and approved by Community Relations and Executive Staff. In each case, an appropriate Right of Entry Agreement including proof of insurance coverage and indemnification of the Authority will be required.

It is recommended that the Board authorize PATCO to support such initiatives for the 2020 calendar year as described above.

SUMMARY:

| Amount: | $0 |
| Source of Funds: | N/A |
| Capital Project #: | N/A |
| Operating Budget: | N/A |
| Master Plan Status: | N/A |
| Other Fund Sources: | N/A |
| Duration of Contract: | N/A |
| Other Parties Involved: | N/A |
RESOLUTION

RESOLVED: That the Board authorizes PATCO to promote ridership through co-marketing and promotion with local community groups and venues in 2020.

SUMMARY:

Amount: $0
Source of Funds: N/A
Capital Project #: N/A
Operating Budget: N/A
Master Plan Status: N/A
Other Fund Sources: N/A
Duration of Contract: N/A
Other Parties Involved: N/A