

## **SUMMARY STATEMENT**

**ITEM NO.: DRPA-16-065**

**SUBJECT: Approval of Citizens  
Advisory Committee Membership  
Nomination – Michael Devlin**

**COMMITTEE:**

**Audit**

**COMMITTEE MEETING DATE:**

**May 11, 2016**

**BOARD ACTION DATE:**

**May 18, 2016**

**PROPOSAL:** That the Board approve the nomination made by the Citizens Advisory Committee (“CAC”) to fill one (1) vacancy on the Committee.

**PURPOSE:** To fill a vacancy on the CAC.

**BACKGROUND:** On September 15, 2010, the Board of Commissioners of the Delaware River Port Authority and the Board of Directors of the Port Authority Transit Corporation voted to create a Citizens Advisory Committee comprised of an equal number of residents of Pennsylvania and New Jersey.

Those interested in becoming CAC members must complete and submit an application. Applications are available on DRPA’s website and also in One Port Center’s lobby, all four bridges and at all PATCO stations. Applicants may not be related to any commissioner, officer or Authority employee. No vendors or employees of companies doing business with DRPA or PATCO are eligible.

The CAC was formed and adopted its own By Laws, which provide that a Nominating Committee of the CAC will review applications from Pennsylvania and New Jersey residents submitted to the DRPA and recommend new members.

When a CAC opening becomes available, the CAC’s Nominating Committee selects candidates for recommendation to the Audit Committee. Before the CAC will advance a candidate to the Audit Committee for consideration, the Committee requires potential members to attend three board meetings to familiarize themselves with Authority issues, become acquainted with CAC members and to enable the

CAC to assess whether the potential new member would be an appropriate fit for such service. Audit Committee members are then invited to interview prospective CAC members. Once approved by the Audit Committee, the proposed new members are presented to the Authority Board for approval.

The CAC's Nominating Committee has selected one (1) new member for recommendation to the Board:

- Michael Devlin of Audubon, NJ

Mr. Devlin is currently a daily user of PATCO. He is also a frequent user of our bridges. He has attended the last five (5) CAC meetings, and found that CAC members are passionate about their service and show up prepared to contribute. He also found that Authority staff was very forthcoming with the information provided to the CAC, making good presentations about their areas of responsibility and its challenges. As a PATCO user, he described the newly renovated cars, as "wonderful" and "smooth running". He likes the new features and the "modern look". He subscribes to our email alert program, and finds it "very informative and helpful in communicating delays". PATCO shares the right level and balance of information. The difference in his experience from DRPA vs. PATCO are the occasions when traffic patterns at the base of the bridges in Philadelphia have been challenging and a little confusing. In past years he was only a PATCO user. In recent years he has had discussions with staff at DRPA Customer Service and PATCO General Manager's office and in each case he has received a prompt response. He wants an opportunity to be more than just a customer and help PATCO get better. He would like to bring a "customer advocate" approach to things.

The candidate was interviewed on March 9, 2016 by members of the Audit Committee and Chief Administrative Officer Toni P. Brown and is being presented to the Board for approval. There are currently eleven (11) members from NJ, with one (1) vacancy open. If this nominee is approved, the CAC will have the full complement of twelve (12) members from NJ. Currently, there are six (6) members from PA with six (6) vacancies open.

**SUMMARY:**

Amount: N/A  
Source of Funds: N/A  
Capital Project #: N/A  
Operating Budget: N/A  
Master Plan Status: N/A  
Other Fund Sources: N/A  
Duration of Contract: N/A  
Other Parties Involved: N/A

**DRPA-16-065**  
**Audit: May 11, 2016**  
**Board Date: May 18, 2016**  
**Approval of Citizens Advisory Committee**  
**Membership Nomination- Michael Devlin**

**RESOLUTION**

**RESOLVED:** That the Board approve the appointment of Michael Devlin of Audubon, NJ to serve as a member of the Citizens Advisory Committee.

**SUMMARY:**

<b>Amount:</b>	N/A
<b>Source of Funds:</b>	N/A
<b>Capital Project #:</b>	N/A
<b>Operating Budget:</b>	N/A
<b>Master Plan Status:</b>	N/A
<b>Other Fund Sources:</b>	N/A
<b>Duration of Contract:</b>	N/A
<b>Other Parties Involved:</b>	N/A