PROPOSAL: That the Board authorizes staff to negotiate a contract with Communication Marketing Associates, for an amount not to exceed $119,961.90 for the procurement of hardware and software upgrades to the Authority’s telephone and radio recording equipment. This purchase is provided with pricing under the Commonwealth of Pennsylvania Contract # 4400008557.

PURPOSE: To provide the Authority with the necessary upgrades in support of the Authority’s voice recording infrastructure.

BACKGROUND: For the past 5 years we have been utilizing Verint’s Audiolog system to capture voice recordings from the Authority’s radio system as well as specific telephone numbers related to public safety and transit operations. The recordings are used by staff to track incidents for legal, regulatory, and other requirements. Recorded radio and telephone also provides a measure of safety using Instant Recall by police dispatch.

As the system has been in place for some time and as part of regular routine maintenance, it is now necessary to refresh some of that equipment. This upgrade will include new servers and the latest version of the software. With this upgrade we will also get improved capabilities including,

- New web-based client
- Improvement in recovery capability
- Ability to tie in our new 800Mhz radio system
- Additional channels for increased recording capability
- Encryption functionality for future integration
- Integrates with new version of Cisco telephone system
Staff therefore recommends, negotiating a contract with Communication Marketing Associates, for an amount not to exceed $119,961.90 for the procurement of hardware and software upgrades to the Authority’s telephone and radio recording equipment.

SUMMARY:
- Amount: $119,961.90
- Source of Funds: 2013 Revenue Bonds/General Fund
- Capital Project #: T14002
- Operating Budget: N/A
- Master Plan Status: N/A
- Other Fund Sources: N/A
- Duration of Contract: N/A
- Other Parties Involved: N/A
RESOLUTION

RESOLVED: That the Board authorizes staff to negotiate a contract with Communication Marketing Associates, for an amount not to exceed $119,961.90 for the procurement of hardware and software upgrades to the Authority’s telephone and radio recording equipment.

RESOLVED: The Chair, Vice Chair and the Chief Executive Officer must approve and are hereby authorized to approve and execute all necessary agreements, contracts, or other documents on behalf of the DRPA. If such agreements, contracts, or other documents have been approved by the Chair, Vice Chair and Chief Executive Officer and if thereafter either the Chair or Vice Chair is absent or unavailable, the remaining Officer may execute the said document(s) on behalf of DRPA along with the Chief Executive Officer. If both the Chair and Vice Chair are absent or unavailable and if it is necessary to execute the said document(s) while they are absent or unavailable, then the Chief Executive Officer shall execute such documents on behalf of DRPA.

SUMMARY: Amount: $119,961.90
Source of Funds: 2013 Revenue Bonds/General Fund
Capital Project #: T14002
Operating Budget: N/A
Master Plan Status: N/A
Other Fund Sources: N/A
Duration of Contract: N/A
Other Parties Involved: N/A