SUMMARY STATEMENT

ITEM NO.: DRPA-13-010  SUBJECT:  Renewal of Toll System Maintenance Service Agreement

COMMITTEE:  Finance

COMMITTEE MEETING DATE:  January 9, 2013

BOARD ACTION DATE:  January 16, 2013

PROPOSAL:  That the Board authorize staff to enter into a new Maintenance Service Agreement (MSA) with TransCore LP to continue to provide maintenance and support services for the in-lane toll equipment and the Scalable Automated Toll System (SATS) which provides the audit and reporting functions related to DRPA’s toll lane traffic and revenue.

PURPOSE:  To provide for the continuing maintenance of DRPA’s recently upgraded toll collection system, the electronic toll collection (ETC) system’s violation enforcement system (VES), and the related Scalable Automatic Toll System (SATS) which provides the audit and reporting functions related to DRPA’s toll lane traffic and revenue.

BACKGROUND:  DRPA presently has a Maintenance Service Agreement (MSA) with TransCore for its existing toll lane equipment, the VES system, and the related Scalable Automatic Toll System (SATS) which provides the audit and reporting functions related to DRPA’s toll lane traffic and revenue. All these systems were installed by TransCore starting in 1998 and have been upgraded by TransCore as authorized by the Board in 2006 and 2008. Of the deliverables authorized in 2008, the upgrade of the toll system was completed in late 2009, and the upgrade of the VES system was completed in August 2010.

TransCore has provided and licensed the software and systems integration services for the existing ETC system and has continued to maintain and upgrade these systems. These systems include proprietary designs at both the lane level as well as in the backend systems / host software level.

The hardware design, hardware components (custom boards) and software installed on the DRPA ETC system is proprietary to TransCore and is licensed to a specific user which prohibits other firms from performing maintenance on TransCore proprietary items. TransCore has not entered into any licensing agreements with third parties to maintain the SATS software in use by DRPA. TransCore is considered to be the sole-source for these services.

The ongoing development of system design and the SATS software to support new requirements or end-of-life replacements of interfaces and custom software will require modification and configuration of proprietary
software and system designs owned by TransCore LP. Therefore, the toll
system software can only be modified and redistributed by TransCore.

The DRPA capital and operating budgets proposed several items for 2013,
some requiring end-of-life replacement of equipment and systems, and
others which will also enhance the functionality of the toll system and its
processing and reporting capabilities.

The present MSA was effective February 1, 2002. In conjunction with the
upgrades authorized by the Board in 2008, a "Supplemental Agreement to
the Maintenance Service Agreement" dated January 9, 2009, provided for a
2-year renewal of the MSA (effective 02/01/2009) with optional 2-year
renewals thereafter. In October 2010, the Board authorized staff to accept
and permit the existing Maintenance Service Agreement (MSA) with
TransCore LP to renew for an additional two year period beginning
February 1, 2011.

Since 2002, the Authority’s standard contract formats, disclosures and
requirements have developed. This new agreement with TransCore will
bring the MSA into conformity with current standards stipulated by the
Board.

The proposed cost for the MSA to become effective February 1, 2013, is
$53,775 per month for a two (2) year period, or $645,300 annually.

SUMMARY:

| Amount: | $53,775 per month for 24 months. |
| Source of Funds: | Revenue Fund |
| Capital Project #: | N/A |
| Operating Budget: | DRPA Operations C/E 22 |
| Master Plan Status: | N/A |
| Other Fund Sources: | N/A |
| Duration of Contract: | 24 months effective 02/01/2013 |
| Other Parties Involved: | N/A |
RESOLUTION

RESOLVED: That the Board authorizes staff to enter into a new Maintenance Service Agreement (MSA) with TransCore LP as of February 1, 2013, to continue to provide maintenance and support services for the in-lane toll equipment and the Scalable Automated Toll System (SATS) which provides the audit and reporting functions related to DRPA’s toll lane traffic and revenue at an annual cost of $645,300, payable monthly, for a two (2) year term (24 months at $53,775 per month).

SUMMARY: Amount: $53,775 per month for 24 months.
Source of Funds: Revenue Fund
Capital Project #: N/A
Operating Budget: DRPA Operations C/E 22
Master Plan Status: N/A
Other Fund Sources: N/A
Duration of Contract: 24 months effective 02/01/2013.
Other Parties Involved: N/A