SUMMARY STATEMENT

ITEM NO.       SUBJECT: Computer Aided Dispatch Maintenance Agreement

COMMITTEE:                                                 New Business

COMMITTEE MEETING DATE:              N/A

BOARD ACTION DATE:    September 15, 2010

PROPOSAL:      That the Board authorizes staff to negotiate a three (3) year renewal contract with TAC10 (SMART Public Safety Software) for an amount not to exceed $125,628. TAC10 is the manufacturer and sole provider of service and maintenance for our Computer Aided Dispatch (CAD) and Records Management System (RMS) for DRPA Public Safety.

PURPOSE:  To continue the support of our Public Safety CAD and RMS systems. The agreement provides many benefits including software support, upgrades, fixes, and troubleshooting.

BACKGROUND: In 2006 staff entered into a purchase agreement for TAC10’s Computer Aided Dispatch system. Since that time staff have been working with TAC10 to implement upgrades to enhance the functionality of the system. By renewing this agreement the DRPA will be able to: 1) maintain our Public Safety systems with the most up to date enhancements, 2) contact and secure assistance from the manufacturer for any issues arising during the use of the system, and 3) training of staff on the use of the system.

To continue the benefits and support gained under the TAC10 maintenance agreement, staff recommends that the DRPA renew the agreement by permitting the DRPA to enter into a three (3) year agreement with TAC10 at a cost not to exceed $125,628.00.

SUMMARY:          Amount:   $125,628.00
Source of Funds:   Revenue Fund
Capital Project #:  N/A
Operating Budget:  CE16 – Data Processing
Master Plan Status: N/A
Other Fund Sources: N/A
Duration of Contract: 10/01/2010 thru 09/30/2013
Other Parties Involved: N/A
RESOLUTION

RESOLVED: That the Board authorizes staff to negotiate a three (3) year contract with TAC10 for software maintenance benefits for an amount not to exceed $125,628.00, and be it further

RESOLVED: That the Chair, Vice Chair and Chief Executive Officer of DRPA must approve and are hereby authorized to approve and execute such documents, deeds, agreements or contracts on behalf of the DRPA. That the Chair, Vice Chair and the President of PATCO must approve and are hereby authorized to approve and execute such documents, deeds, agreements or contracts on behalf of the PATCO. If either the Chair or Vice Chair is absent or unavailable the remaining officer may act for the DRPA along with Chief Executive Officer or the President of PATCO respectively. If both the Chair and Vice Chair are absent or unavailable, then the Chief Executive Officer shall act for the DRPA and the President shall act for PATCO.

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Information Services