Delaware River Port Authority

Citizens Advisory Committee Minutes

July 11, 2018
Location: OPC Board Room, Camden, NJ

Attendance:
New Jersey: Mike Devlin, Judy Boldurian
Pennsylvania: Tom Jordan, Matt Zapson, Bob Melikian, Larry Davis, Daniel Swartley-McArdle
Emeritus Member(s): Michael Rochester, Tyrone Wesley, Jonathan Boyle
DRPA: John Rink, Ed Montgomery, and Barbara Ryan Myers-Peterson
Potential Member(s): Alan Becker, Martin King, Pamela Mack-Brooks, Straso Jovanovski, Matt Furman
Public Member: Natalie Wesley

Call to Order

Adoption of Minutes from April Meeting
Minutes of the June 13, 2018 meeting were approved.

Economic Development
- John Rink had no updates in regards to Economic Development.

Freedom Card/SEPTA Integration
- John Rink is still working with Kathleen Imperatore on the Freedom Card/SEPTA integration. They will be doing testing first. The Freedom Card Service Center will have extended hours during the beta testing period. Corporate Communications will be issuing a release soon.

AG Position Progress
- There are no updates on the Auditor General position.

Car Refurbishment Update
- John Rink reported that we have received 96 refurbished cars so far and the next delivery is expected this month.

Elevator Project Update
- Elevator work is still under construction at Collingswood and Haddonfield.

Informational Updates
- To follow up on the Jake braking ban on the Ben Franklin Bridge, it was reported that the DRPA/PATCO would need permission from the Department of Transportation. In addition, Camden would need to add an ordinance banning it.
- Judy Boldurian noted that the bus driver at Collingswood is still straddling the yellow line continuously front of the door. He now leaves when Public Safety comes. She has noticed and appreciates additional presence of Public Safety there.
• A question was asked regarding the E-ZPass toll recovery cases and it was reported the cases in Gloucester County were resolved and the Camden County cases are in the discovery phase. We will confirm if all the tolls were paid.
• Franklin Square is fully funded, but we will be applying for additional grants.
• Electronic sign construction is in progress and should be completed by end of August.
• PATCO will be doing outreach for the station enhancements at the Ferry Avenue, Woodcrest, and Lindenwold stations. Information and artwork concepts will be available for riders. More information will be posted on ridepatco.org.
• Proposals are coming in for the solar panel project at DRPA and PATCO, but it will take a few years for the project to be fully completed.
• Mr. Rink was asked if customer feedback about the Freedom Card/SEPTA integration will be solicited. He replied that it would, but we are currently working to ensure that the transactions and systems will work together and be compatible. He will ask Kathleen Imperator if all types of cards will be accepted, including reduced fair cards for PATCO. (Update: The answer according to Kathleen Imperatore is yes. As long as the person understands the reduced fare is only on our side. If the person is a senior rider, using the Share card, they will be charged $2 by Septa each tap. The Share card system is not programmed to pick up SEPTA Senior patrons who normally ride for free.)

PATCO Watchers
• Will train schedules be added to the LED signs at PATCO? Yes, they will, but there is no time frame for it as of yet.
• Will PATCO have a new site design, like DRPA.org? Yes, a redesign will come in the future.
• Larry Davis requested that Rohan Hepkins, the Assistant General Manager at PATCO, come to a meeting. Mr. Rink will invite Mr. Hepkins to a future meeting.
• The ticket kiosks were down at PATCO. Will we consider adding ATM’s at the stations? Mr. Rink replied not at this time, due to security reasons.
• What is the status of the charging station initiative? Currently this is in a trial stage at Woodcrest station.

Subcommittee Reports
A. Finance - Nothing to report.
B. Communications - Nothing to report.
C. Persons with Disabilities - Nothing to report.
D. Recruitment - Audit committee interviews are being scheduled for four (4) potential members: Pamela Mack-Brooks, Reggie Haynes, Alan Becker, Martin King. The CAC has reached out to two (2) new potential members. An application was received from a Delaware resident. The group will invite her to a meeting, but because she is not a PA/NJ resident she would not be a voting member.
E. Personnel - Nothing to report.
F. Operations/Engineering - Nothing to report.
G. Old Business/New Business - None.
OPEN Forum

- John Boyle asked if a crosswalk be painted and/or signs be placed for safety near the base of the Ben Franklin Bridge Westbound due to customers now utilizing the North Walkway. Ed Montgomery will follow up on the request.
- Alan Becker asked if there will be a presentation on the Franklin Square station at the next O&M Committee meeting. Mr. Rink said yes. (Correction: The presentation will be given at the August DRPA Board Meeting.) Michael Rochester requested the presentation be made at the CAC meeting in September.
- Robert Melikian asked if Freedom Card testers are still needed and Mr. Rink said yes, and that more details and an invitation for beta testers would be in the press release.
- Michael Rochester reported that he received the sample ad text for the Society Hill Reporter. He will choose the best and contact the paper. He would like to try and have the Reporter write a column about the CAC, rather than place an ad.
- Alan Becker recommended that the CAC attend the O&M Committee meetings because they are full of discussion and details.

Next CAC Meeting: Will be held at One Port Center on September 12, 2018 @ 6:00 p.m.

Next DRPA Meeting: DRPA Board Meeting on July 18, 2018 @ 9:00 a.m.

Meeting adjourned.